

Santosh Kumar

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JOB OBJECTIVE

Senior Technical Lead & IT Administrator with 20 years in the Indian Air Force, specializing in project management, IT infrastructure, and cybersecurity. Vast experience in managing projects with a defense and corporate IT background, experienced in managing cross-functional teams, vendor coordination, and delivering high-impact projects on time and within budget. Adept at aligning IT initiatives with business goals and leading digital transformation efforts. Proven expertise in cloud computing (Azure), risk management, and stakeholder collaboration. Certified Scrum Master (CSM) and Agile Coach (ICP-ACP), driving efficiency and innovation. A results-driven IT Manager with extensive experience leading strategic technology initiatives, managing IT infrastructure, and optimizing processes to drive operational efficiency. Adept at overseeing defense and industrial operations, implementing governance models, and ensuring compliance. Seeking a leadership role to optimize industrial operations and digital transformation strategies.

EDUCATION

- MCA 2014 Madurai Kamraj University, Chennai, India
- Graduate Diploma in material management 2010 IIMM, Navi Mumbai
- B.Sc. (IT) 2009 Sikkim Manipal University, Sikkim
- Diploma in Electronic Engineering (2004) Communication Training Institute, Indian Air Force, Bangalore

CERTIFICATIONS

- Cyber Security (all 5 Domain) ISC2 (2026)
- Pursuing DevOps Edureka (2025)
- AI & ML Program ® (ICTRD) Indian Council for Technical R&D
- PMP ® PMI (2025)
- AZURE Administrator (AZ-104, AZ-500) INFOSEC TRAIN (2024)
- ISO 27001 (Information Security Management System) The Knowledge Academy (2024)
- CSM ® (Certified Scrum Master) Scrum Alliance (2023)
- ICP ACP ® (Agile Coach) ICP ACP (2023)
- LSSGB (Lean Six Sigma Black belt) LinkedIn (2023)
- JIRA PROJECT MANAGEMENT PMI (2023)
- Hardware and Networking Central Computer Pvt. Ltd.
- Developing Applications with MySQL & PHP NIIT
- LINUX System Administrator NIIT
- Ms Word, Excel. Powerpoint Self

PROFESSIONAL EXPERIENCES

Nov 23 to till date at M/s Limco Global Services Pvt Ltd as IT Manager

- Supporting all IT-related services to M/s Vignan Technologies Pvt Ltd, Bangalore, a joint venture between M/s Alpha-Design Pvt Ltd and M/s Elbit Systems (ISRAEL).
- Manage and optimize enterprise networks, firewall security, and IT infrastructure.
- Administering as Azure Global account domain administrator, managing Azure Active Directory (AAD), and compliance with data protection regulations. Managing MS Office 365 and its services (MS Outlook, Intune, MS Defender, One Drive, MS Teams, One Note, etc)
- Resolving hardware and software-related issues, providing technical support to teams, and performing daily IT activities.
- Practicing Scrum and Agile in R&D in Electronics, Mechanical, Design & Verification team and Scrum ceremonies, including Sprint Planning, Daily Stand-ups, Sprint Reviews, and Retrospectives, removing impediments and ensuring smooth team collaboration.
- Proficient in Azure cloud administration, MS Office 365, and JIRA project management.

- Fostering a culture of continuous improvement through regular feedback loops and adaptation.
- Managing relationships with IT vendors, IT-related procurement, and maintaining inventory, ensuring quality service delivery and cost-effectiveness.
- Evaluated and deployed emerging technologies to enhance productivity and drive continuous improvement.
- Strong interpersonal and communication abilities to collaborate efficiently with international and regional IT support.

Dec'02-Dec'22 with Indian Air Force as Senior technical lead and IT Administrator

- Led multiple high-impact projects with BEL, improving HF/VHF communication efficiency by 30%, and managed IT infrastructure for SDR trials with M/s Rafael, ensuring iterative delivery and stakeholder alignment.
 - Headed cross-functional teams, ensuring improved alignment between goals and execution.
 - Facilitated radar integration and diagnostic support for the IACCS project, enhancing team collaboration and efficiency.
 - Established governance models, participated in formulating and enforcing policies, and procedures to optimize IT processes and compliance.
 - Worked on ERP Software IMMOLS (Integrated Materials Management On-line System), and EQUOLS (Equipment Accounts On-Line System) Software, optimizing resource management and operational efficiency.
 - Authored detailed technical reports, aligning documentation with transparency and stakeholder engagement.
 - Formulated and implemented standing orders and procedures to adapt to evolving project scenarios.
 - Drove continuous improvement, leading training sessions to enhance knowledge-sharing across teams.
 - Implemented governance, optimizing metrics, SLAs, and process improvements for efficiency gains.
 - Oversaw major incident handling and root cause analysis in partnership with technical support teams .
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TECHNICAL SKILLS

- Project management
 - Cybersecurity and Lead Auditor
 - Azure cloud administration
 - MS O365 Administration
 - JIRA Project management
 - IT Governance and risk management (GDPR) ISO 27001
 - Daily Scrum
 - Agile methodology
 - Vendor management
 - Stakeholder management
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KEY PROJECTS

- Accomplished project with BEL for HF and V/UHF Communication and networking via the internet media on TADIDS.
 - Impressive success in handling the AFNET project (Air Force Network) with the HCL team and building a complete setup at Patiala, Punjab, in coordination with HCL and under the guidance of Air HQ.
 - Pivotal in the operationalizing trial through SDR (Software Defined Radio) with M/s Rafael team at Bangalore.
 - Collaborated with the BEL team and its sub-vendor who are handling the project IACCS (Integrated Air Command and Control System) and Data management.
 - Integrated and maintained communication, navigational, and radar systems, including ELINT and COMINT.
 - Presently supporting on Naval Seagull Project
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LANGUAGES

- Hindi - Read, Write, Speak
- English - Read, Write, Speak